



GDPR

Protecting Your Privacy

In line with the European data law, known as GDPR and we've updated our Privacy Policy.

Our new policies provide clear information on how we handle, store and protect your personal data.

Your right to withdraw consent

Whenever you have given us your consent to use your personal data, you have the right to change your mind at any time and withdraw that consent however we will still be required to hold your information for 5 years if you have used our services and we have invoiced you.

Protecting Your Privacy Statement

Consent

In specific situations, we can collect and process your data with your consent.

When collecting your personal data, we'll always make clear to you which data is necessary in connection with a particular service.

Contractual obligations

In certain circumstances, we need your personal data to comply with our contractual obligations to provide a service.

Legal compliance

If the law requires us to, we may need to collect and process your data.

Legitimate interest

In specific situations, we require your data to pursue our legitimate interests in a way which might reasonably be expected as part of running our business and which does not materially impact your rights, freedom or interests.

Your right to withdraw consent

Whenever you have given us your consent to use your personal data, you have the right to change your mind at any time and withdraw that consent however we will still be required to hold your information under contractual obligations if you have used our services and we have invoiced you, this information will be held for five years.

What sort of personal data do we collect?

If you request a service from Active Animal Pet Services we will require only information and personal data, detailed on our registration form relevant to providing the requested service.

How your data is stored?

We know how much data security matters to all our customers. With this in mind we will treat your data with the utmost care and take all appropriate steps to protect it.

Access to your personal data is password protected when held in cloud-based software or secured in a locked cabinet.

The systems used for processing and storing your data are password protected and encrypted.

How long will we keep your personal data?

Whenever we collect or process your personal data, we'll keep it for five years to comply with legal obligations and/or for as long as is necessary for the purpose for which it was collected.